



Application Guide Tripartite Alliance Award 2023

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About the Tripartite Alliance Award

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About the Tripartite Alliance Award



- The Tripartite Alliance Award (TAA) is conferred by the tripartite partners (namely Ministry of Manpower, National Trades Union Congress and Singapore National Employers Federation) and organised by TAFEP.
- It celebrates companies who excel in **building fair and progressive workplaces** and **keep employees at the heart of their progress**.
- The TAA has an **independent judging panel** comprising members of the tripartite partners, academics and industry experts.









Award Categories



• The TAA 2023 has **four categories** and organisations can participate in more than one of these categories:

Fair and Progressive Employment Practices

- Adopt fair, responsible and progressive workplace and people practices
- Cultivate an inclusive culture
- Build strong employee relations

Work-Life Excellence

- Enable employees to better manage their work-life needs
- Maximise employee performance and optimise business performance
- Embrace work-life harmony as part of their talent strategy

Age Inclusive Practices

- Implement age-friendly workplace practices
- Removing barriers to employment and allowing a multi-generational workforce to thrive

Responsible Best Sourcing

- Recognises its extended workforce (e.g., freelancers and outsourced workers) as contributors to their business success
- Outsource in a responsible manner

Recognising the Contributions of Individuals in Exemplary Employment Practices



- Organisations can also nominate individuals for the Leadership and/or Workplace Advocate Awards
 in each of the four categories.
- Nomination is optional and not having a nominee will not impact the organisation's standing in the category(ies).

Leadership Award

• Recognises **senior management** (*Directors*/equivalent & above) who have made exceptional contributions in the category with their deep commitment and outstanding leadership to create an inclusive workplace.

Workplace Advocate Award

- Recognises **middle management and supervisors** who have been effective contributors and change agents and have successfully operationalised and enabled their organisation's strategies, plans and initiatives in the category.
- Only nominees whose organisations are shortlisted will be eligible for the individual award.

Award Process

- Process and Timeline
- Eligibility Criteria
- Assessment Criteria

Award Process and Timeline





Eligibility Criteria



All Singapore-based organisations can take part in the TAA* and participating organisations must:

a) Adopt the required Tripartite Standards (TS):

- TS on the Employment of Term Contract Employees
- TS on Flexible Work Arrangements
- TS on Recruitment Practices
- TS on Grievance Handling









^{*}except the Tripartite Alliance Limited and tripartite partners.

Eligibility Criteria (Continued)



In addition, please note that some award categories have additional TS that applicants must adopt:

Work-Life Excellence	TS on Work-Life Harmony
Age Inclusive Practices	TS on Age-Friendly Workplaces
Responsible Best Sourcing	TS on Contracting with Self-Employed Persons
	TS on Procurement of Services from Media Freelancers
	Note: Applicable if organisations procure services from self- employed persons and/or media freelancers

Eligibility Criteria (Continued)





Why must organisations adopt TS?

The TS are a series of good employment practices that are important for all employers to implement at their workplaces. Adoption of TS **demonstrates your commitment** to build a better work environment for your employees. Refer to **Annex** for a step-by-step guide to adopting the TS (page 28).

Eligibility Criteria (Continued)



b) Complete the Fair & Progressive Employment Index (FPE Index), an organisational culture self-assessment survey tool.

The responses provided to the FPE Index will be **validated** with your employees as part of the assessment process should your organisation be shortlisted. It also provides the organisation with national and industry-level benchmarks.

The FPE Index must be completed within 2022 i.e., if you have completed the FPE Index before 1 January 2022, you are required to take the FPE Index for updated results and submit this with your application.

Refer to the Annex for a step-by-step guide on taking the FPE Index (page 34).



In addition, participating organisations must ensure that they abide by the <u>Tripartite Guidelines on Fair Employment</u>

Practices which sets out fair employment practices for adoption by employers as the TAA recognises exemplary organisations that have effectively implemented fair, responsible and progressive employment practices.

Assessment Criteria



- While the specific criteria vary for each category, organisations should demonstrate how they value their workforce and facilitate the progress of their workforce through their practices in these key areas, namely:
 - Business case for implementing the strategies and practices of respective award categories
 - Management commitment demonstrated toward enabling the success of implementation
 - Range and extent of the various policies, programmes and communications to facilitate consistent implementation and sustainability
 - **Effectiveness** of the strategies and programmes
 - Commitment to continuous improvement

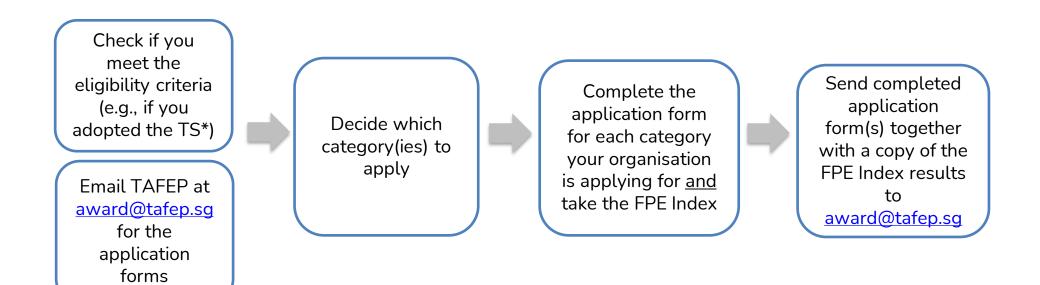
Submitting your Organisation's Application

- How to submit applications?
- Things to check before submitting
- Important dates

Submitting your Organisation's Application



How to submit your application?



*Employers are strongly encouraged to adopt by the application submission deadline.

Things to Check Before Submitting



- Ensure that you have:
 - □ Completed <u>all compulsory questions</u> in the application form(s) **and** obtained CEO/Managing Director/General Manager/Partner's endorsement.
 - □ Completed sections A and B (company details) and Annex A (recognition by other agencies) in the **excel template** provided.
 - □ Completed the FPE Index for year 2022 and downloaded a copy of the results (refer to Annex, page 34).
 - □ Adopted the required TS. Employers are strongly encouraged to adopt by the application submission deadline. (refer to Annex, page 28).



Important dates

Applications are open from Monday, 31 October 2022 to Friday, 16 December 2022, 1800hrs (both dates inclusive) with no exceptions.

Site Visits: Preparing for site visits

Site Visits



- Organisations will be shortlisted for site visits based on strengths of their applications. Shortlisted organisations will be required to host a site visit. During the site visits, the following will be conducted:
 - Employee Opinion Survey (EOS)
 - Focus Group Discussion (FGD) with employees
 - Interviews with Senior Management, HR as well as Individual Awards nominees (if applicable)
- Organisations who applied and are shortlisted for more than one category of the TAA: Separate FGDs will be conducted
 for each category, while the EOS and interviews with management will be consolidated. This is to ensure that the
 assessment process retains its robustness. The site visit will be conducted in one work location/office and completed
 within the same day.
- Each site visit will be about 2-2.5 hours for one category of award, depending on the size of the organisation.
- Prior to site visits, Business Leaders and HR Leaders of shortlisted organisations will be required to **complete a questionnaire about their human capital practices** and **submit** a copy of the organisation's results to <u>award@tafep.sg</u> by the site visit.

Important things to note



- Site visits will be held from March to May 2023.
- The TAA organiser will contact the shortlisted organisations to schedule the site visits on a mutually convenient date and time, as far as possible.
- All shortlisted organisations who wish to proceed must meet the requirements of the site visit which are part of the assessment process.

Site Visits: Preparing for site visits



Employee Opinion Survey (EOS)

• There are 2 ways to administer the EOS: either **online** or **on-site** administration during the site visit. Organisations are encouraged to use online EOS to minimise logistics and facilitate response time and analysis.

Online administration

- To be completed by the week of your organisation's site visit
- A survey link that can be shared with all your employees will be provided

On-site administration

- <u>Before site visit</u>, prepare and provide the consultants appointed by TAFEP with a list of your employees including names, designations, departments and basic demographic information for selection*
- Will be informed in advance of the selected employees to ensure that they can participate in the EOS
- Required to look for a replacement with a similar demographic profile if an employee fails to turn up on the actual day

^{*}The information provided will be kept confidential and used only for the purpose of ensuring that the respondent sample accurately represents the different employee groups within your organisation.



Employee Opinion Survey (EOS)

• To ensure that the responses are representative and accurately reflect your employee sentiments, organisations must meet the required number of employees to be surveyed as follows, based on staff strength and mode of administration:

S/N	Staff Strength	Online administration No. of Employees to be Surveyed.	On-site administration No. of Employees to be Surveyed.
1	≤ 10	100% of staff strength	80% of staff strength
2	11 - 20	70% of staff strength	50% of staff strength or 8 pax, whichever is higher
3	21 - 100	40% of staff strength or 15 pax, whichever is higher	30% of staff strength or 10 pax, whichever is higher
4	101 - 500	15% of staff strength or 50 pax, whichever is higher	10% of staff strength or 30 pax, whichever is higher, capped at 40 pax
5	501 - 1000	10% of staff strength or 75 pax, whichever is higher	5% of staff strength or 40 pax, whichever is higher
6	> 1000	120 staff	60 staff



Focus Group Discussion (FGD)

- Employees across the different demographics will be randomly selected to participate. Depending on your staff strength, between 3-10 employees will be selected.
- You will be informed of the selected employees in advance to ensure that they can participate in the FGD. If an
 employee does not attend on the actual day, you are required to identify a replacement with a similar
 demographic profile to ensure that the responses are representative.
- <u>Before the site visit</u>, you need to prepare and provide the consultants appointed by TAFEP with **a list of your employees** including names, designations, departments and basic demographic information.



Interview with Senior Management

- The senior management representative should be in a leadership role, e.g., Director and above, preferably in a non-HR role.
- The intent of this interview is to validate information submitted in the application form, as well as to obtain additional information that may be used to determine the winners where required.

Interviews with Individual Awards Nominees

- The shortlisted nominee(s) for the Leadership and/or Workplace Advocate Awards, if applicable, will be interviewed on the day of the site visit.
- The intent of this interview is to validate information submitted in the application form that will be used to determine the winners.



Interview with HR Leader

There are 2 components in the interview with HR Leader:

- a) Interview to provide further information on statements made in the application form(s) e.g., to explain and elaborate on intent behind initiatives of the organisation and verify quantitative and/or qualitative data provided.
- b) Document review* to demonstrate organisation's commitment towards fair employment practices.
 - <u>Before the site visit</u>, you are required to prepare *documents such as **job advertisement**, **job application form**, **job interview form** and **documents communicating key employment terms to employees** beforehand.
 - If gaps are identified during document reviews, organisations will be required to rectify them by end of site visits period, to proceed with the TAA.

Terms & Conditions

Terms & Conditions



By entering the TAA, the applicants will be deemed to have read and understood the terms and conditions including:

- Applicants must ensure that all compulsory questions are completed in full and that information provided in the
 application form is true and accurate. Any incomplete submission or failure to provide compulsory information will
 automatically render the application invalid.
- Applicants must complete the Fair & Progressive Employment Index (FPE Index) and submit a copy of the results together with the application form.
- Applicants must adhere to the award application process and provide any required assistance to the assessors throughout the award process, including the provision of any documents required in support of the submission.
- Shortlisted organisations are required to:
 - a) complete a questionnaire on your human capital practices, and
 - b) undergo a site visit. The site visit comprises an employee opinion survey, interviews with senior management and HR Leader, as well as employee focus group discussion(s). Nominees who have been shortlisted for individual awards (Leadership and/or Workplace Advocate Awards) will also be interviewed during the same site visit.

Terms & Conditions (Continued)



- Applicants must adhere to the assessment requirements and timeline in order to be eligible for and/or proceed with the award process. No exceptions will be made and applicants who are unable to abide by the assessment requirements and/or timeline may be disqualified.
- The Judging Panel's decision on the award winners is final.
- The winning organisations must be open to participate in related publicity activities and media events, and be willing to share their winning practices through platforms such as tripartite partner publications, CEO dialogues and forums, etc.
- Organisations with any legal infringements and/or outstanding cases related to manpower / employment issues may not be eligible for the TAA.



For more information on the TAA and past award winners, visit <u>taaward.com</u>

If you have any queries on the TAA, email TAFEP at award@tafep.sg

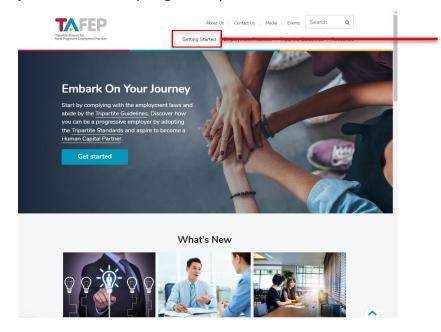
Thank you.

Annex:

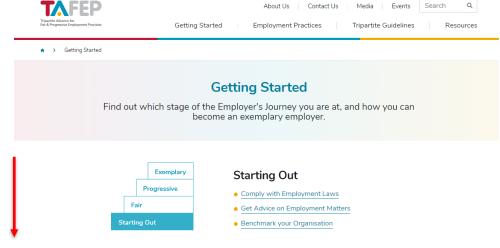
Step-by-Step Guide to Adopting the Tripartite Standards



Step 1: Visit tafep.sg and you will be directed to this page:

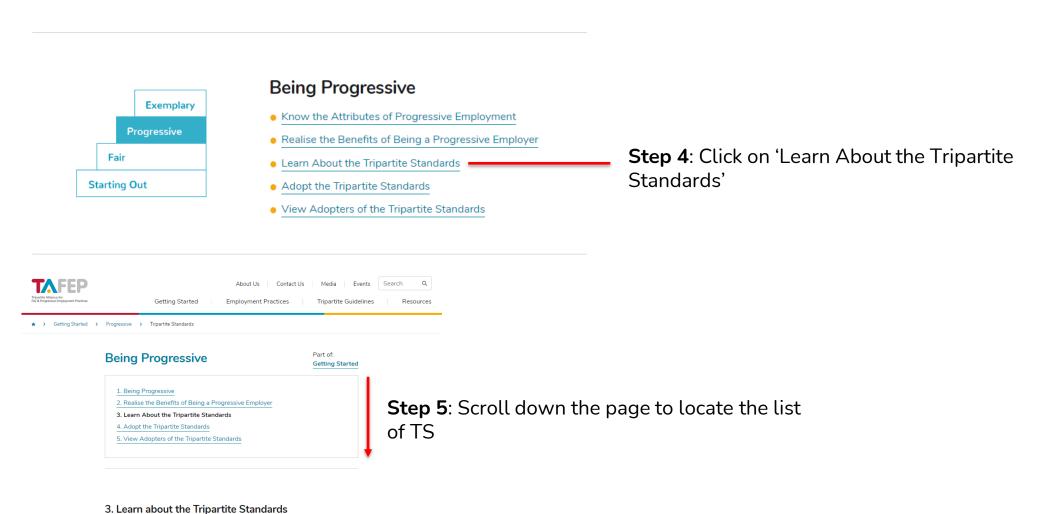


Step 2: Click on 'Getting Started'



Step 3: Scroll down the page to 'Being Progressive'

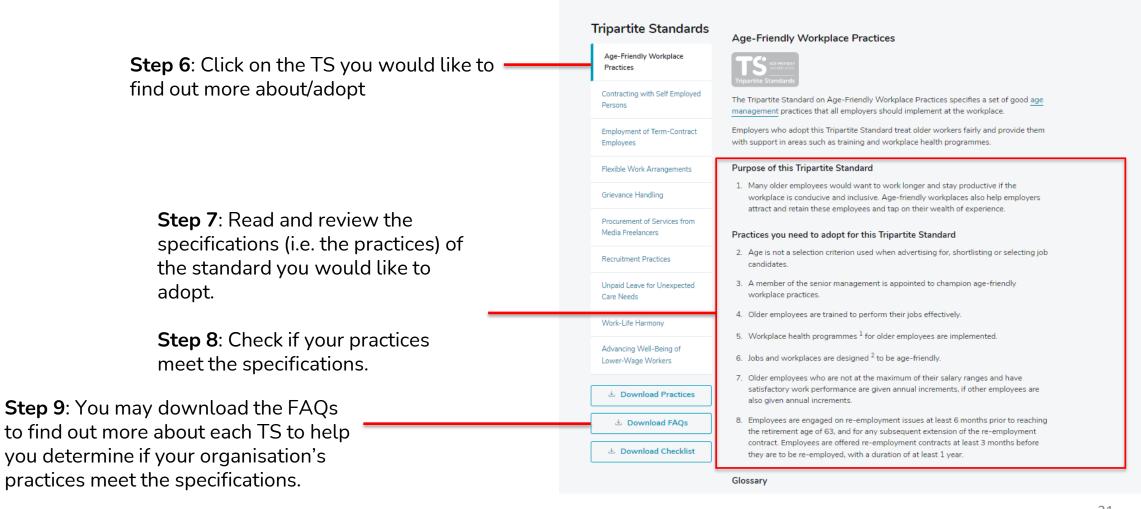




5. Learn about the Impartite Standards

The Tripartite Standards are a set of good employment practices that all employers should implement at their workplaces.







ripartite Standards	satisfactory work performance are given annual increments, if other employees are also given annual increments.	
Age-Friendly Workplace Practices	Employees are engaged on re-employment issues at least 6 months prior to reaching the retirement age of 63, and for any subsequent extension of the re-employment contract. Employees are offered re-employment contracts at least 3 months before	
Contracting with Self Employed Persons	they are to be re-employed, with a duration of at least $1\mathrm{year}$.	
	Glossary	
Employment of Term-Contract Employees	a. Older employees refer to employees aged 60 and above.	
Flexible Work Arrangements	 Training refers to work-related structured training which includes classroom training, private lessons, workshops, seminars, structured on-the-job training (e.g. training by supervisors or co-workers), e-learning (systematic training programmes via e- 	
Grievance Handling	platforms), traineeship programmes, apprenticeship training and mandatory course c. Job Redesign refers to the review and reorganisation of job responsibilities, to improve employee productivity and satisfaction. All companies will need to demonstrate that the design of the jobs and workplace meets the following three criteria for the older employees:	
Procurement of Services from Media Freelancers		
Recruitment Practices	Easy – makes the work physically easy. These could include the use of larger screen displays, substituting manual strength for mechanical and reducing	
Unpaid Leave for Unexpected Care Needs	strenuous activities. b. Safe – minimises the risk of injuries at work. These could include the installation	
Work-Life Harmony	of handrails and lights along travel routes, slip-resistant walking surfaces and ergonomic office chairs.	
Advancing Well-Being of Lower-Wage Workers	 Smart – frees up time for knowledge-based activities. These could include the use of technology to automate routine tasks and re-training of employees to operate machines instead. 	
⊎ Download Practices	1 Examples include implementing ergonomics intervention programme, briefings on choosing healthier food options, exercise programmes and regular body check-ups.	
	² Companies may tap on the WorkPro grants for funding support or refer to the Job Redesign Toolkit to learn more about job redesign.	

Realise the Benefits of Being a Progressive

4. Adopt the Tripartite Standards	
If you have verifiable and actionable practices that meet a standard's s encourage you to adopt it.	specifications, we
You may adopt a Tripartite Standard through the form below, with no i documentation required. Each standard may be adopted independentl limit or minimum requirement to the total number of standards you ma	ly, and there is no
If you need help adopting a standard, you may attend our <u>Tripartite St</u> <u>B. For any enquiries, please email us at ts@tafep.sg.</u>	andards Workshops
Tripartite Standards Form	
Employment of Term Contract Employees Flexible Work Arrangements Grievance Handling Recruitment Practices Procurement of Services from Media Freelancers Unpaid Leave for Unexpected Care Needs Contracting with Self-employed Persons Age-friendly Workplace Practices Work-Life Harmony*	 Step 11: Select the TS you would like to adopt and fill in all the fields on this page. Click 'Submit' when done.
(I*Please ensure that your company has adopted Flexible Work Arrangements before applying for this Tripartite Standard.) Advancing Well-Being of Lower-Wage Workers* (I*Please ensure that your company has adopted Employment of Term Contract Employees before applying for this Tripartite Standard.) Full name of company	If your online form submission is successful, you would see an acknowledgement note on the web browser.

Step 10: If your organisation has the required practices and specifications for the TS, click 'Next' to fill in a simple online form to declare this.

Adopt the Tripartite Standards

Website address



What's next after filling the online form?

- The TS team will contact you within 2 weeks with a confirmation note, together with the TS logomarks (download link) for your usage in e.g., job advertisements and collaterals.
- Your organisation will also be listed on TAFEP's website as a TS adopter. To check if your organisation is listed, repeat steps 1 to 3 and click "View Adopters of the Tripartite Standards"
- If you need to urgently check on the status of your sign-up, please contact TAFEP at ts@tafep.sg.

What happens if I identified gaps or require clarifications after checking if my practices meet the specifications (i.e., after steps 8 and/or 9)?

You can email <u>ts@tafep.sg</u> for assistance.

Annex:

Step-by-Step Guide on Taking the Fair & Progressive Employment Index (FPE Index)

The FPE Index

- Contains 67 questions (Yes/No responses)
- Should be completed by a suitable representative from Human Resources or someone who is familiar with the organisation's policies and programmes





Creating an Account for the FPE Index

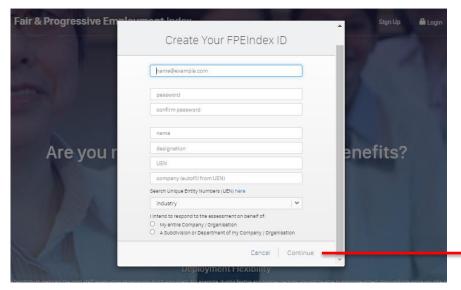


Step 1: Visit https://fairprogressive.sg/ and you will be directed to this page below:



Step 2: Click on either 'Take the Free Assessment' or 'Sign Up' to create the account*

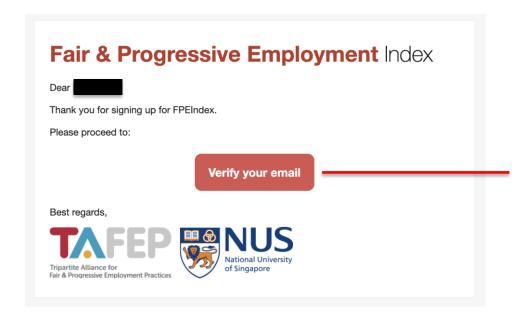
*Employers with an existing FPE Index account, can skip to step 5 and log in directly to take the survey tool for 2022



Step 3: Fill in all the fields and click 'Continue'

Creating an Account for the FPE Index





Step 4: Login to your email and click on the email titled 'Account Activated'.

In the email message, click on 'Verify your email'



Step 5: Login to the FPE Index with your registered e-mail address and password.

Click on the arrow after you have filled in your login details.



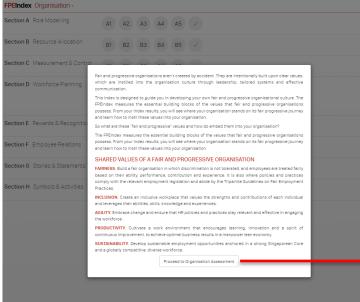


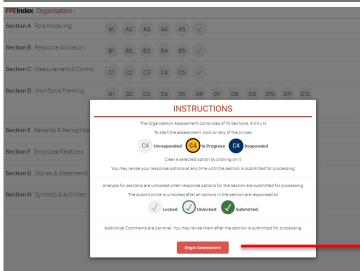
Step 6: Click on 'Start your FPEI Journey' to continue.



Step 7: Click on the 'Organisation' icon to start the Organisation Assessment.

Note: For purpose of TAA, organisations only need to complete and submit the results for the Organisation Assessment.



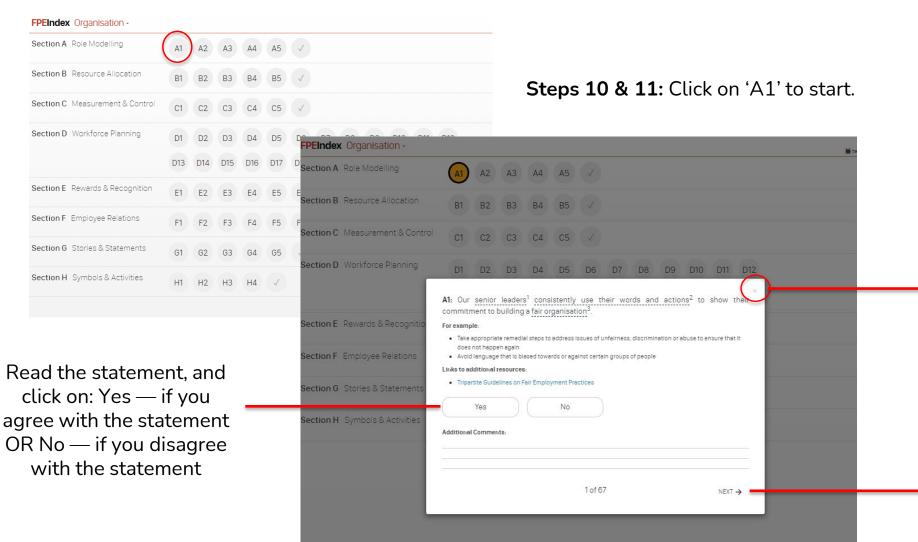




Step 8: Click on the 'Proceed to Organisation Assessment' to start the assessment.

Step 9: Click on 'Begin Assessment' after you have finished reading the instructions.

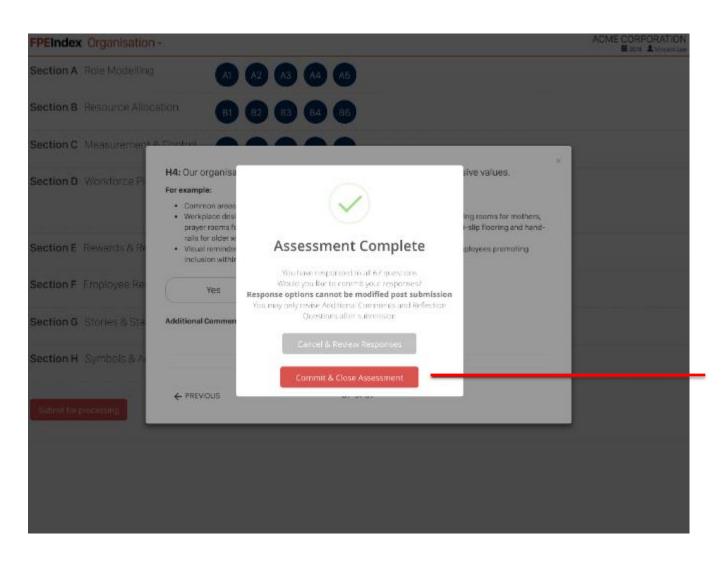




You may stop the assessment at any point in time by clicking on the 'X' icon. Your responses will be automatically saved in the system. You can resume in your own time after.

After you have selected either 'Yes' or 'No', click on 'Next' to go to the next question.





After you have answered all 67 items, a pop-up box will appear informing you that you have completed the Organisation Assessment.

At this point, you may either choose to submit your responses by clicking on the 'Commit & Close Assessment' button. You will be able to only edit the 'Additional Comments' section once your responses have been submitted.

Alternatively, you may choose to return to the Index page, and review your responses by clicking on 'Cancel & Review Responses'.

Note: Once you commit & close assessment, you will not be able to amend your responses.

Downloading the FPE Index Results





Step 1: Click on the 'Report' icon to download Printable Results



Step 2: Click on the 'Full Report' to generate and download the report

Step 3: Submit a copy of the 'Full Report' with TAA application form(s) by the application submission deadline.

End